

Amendment dated: December 1, 2003

Application Serial No.: 09/460,708  
Attorney Docket No. 23453-012  
In Response to Office Action mailed July 29, 2003

This listing of claims will replace all prior versions and listings of claims in the Application.

**LISTING OF CLAIMS:**

Claims 1-5. *cancel without prejudice or disclaimer*

Claims 6-8. *never presented*

Claims 9-45. *cancel without prejudice or disclaimer*

Second occurrence of Claims 36-44                   *cancel without prejudice or disclaimer*  
presented in error after claim 45  
(should have been numbered 46-54).

1 55. (New) A method for providing interactive, real-time, voice transmission of output from a data query system, the method comprising:

enabling at least one user to subscribe to and personalize at least one alert service, the at least one alert service comprising at least one query to be performed against a data query system;

processing the at least one alert service for the at least one user;

inititaiting an outbound communication to a voice-enabled terminal device specified by the at least one user when one or more alert criteria specified for the at least one alert service are satisfied;

delivering output from the at least one alert service to the voice-enabled terminal device during the outbound communication, wherein the output is presented from a personalized markup document generated for the at least one user; and

enabling the at least one user to respond to the output in real-time, via the voice-enabled terminal device, during the outbound communication by responding to one or more prompts presented from the personalized markup document.

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*2* 56. **(New)** The method of claim ~~55~~, wherein the data query system comprises an on-line analytical processing (OLAP) system.

*3* 57. **(New)** The method of claim ~~55~~, wherein the voice-enabled terminal device comprises a telephone, and wherein the outbound communication comprises a telephone call.

*4* 58. **(New)** The method of claim ~~55~~, wherein the personalized markup document comprises an active voice page (AVP).

*5* 59. **(New)** A method for providing interactive, real-time, voice transmission of output from a data query system, the method comprising:

enabling at least one user to subscribe to and personalize at least one voice service, the at least one voice service comprising at least one query to be performed against a data query system;

processing the at least one voice service for the at least one user;

initiating an outbound communication to a voice-enabled terminal device specified by the at least one user when a scheduling condition specified for the at least one voice service has been satisfied;

delivering output from the at least one voice service to the voice-enabled terminal device during the outbound communication, wherein the output is presented from a personalized markup document generated for the at least one user; and

enabling the at least one user to respond to the output in real-time, via the voice-enabled terminal device, during the outbound communication by responding to one or more prompts presented from the personalized markup document.

*6* 60. **(New)** The method of claim ~~59~~<sup>5</sup>, wherein the data query system comprises an on-line analytical processing (OLAP) system.

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761. (New) The method of claim 59, wherein the voice-enabled terminal device comprises a telephone, and wherein the outbound communication comprises a telephone call.

762. (New) The method of claim 59, wherein the personalized markup document comprises an active voice page (AVP).